

University of California San Francisco
CHANCELLOR'S STUDENT SERVICES FEE ADVISORY COMMITTEE
Meeting Minutes
February 8th, 2021

Members Present: Liesl Piccolo (Chair), Max Ladow, Jack Stevenson, Christine Lee, Kendall Kehr, Alyssa Coulter, Rachel Roehl, Fady Ibrahim, Henry Clay Carter, Benjamin Adam Catching

Faculty Present: Jennifer Kinder (Chair)

Ex-Officio Members Present: Sauna Strong, Alece Aldersen

Staff Present: Jennifer Rosko, Jennifer Mannix, Matthew Tout, Taylor Mayfield

Absent: Simran Pawar, Mark Taylor, Hira Safdar

1. **Welcome & Introductions (Liesl Piccolo)** Opened with an introduction and panel members introduced themselves. The previous meeting minutes were reviewed and approved.
2. **Unit Presentations Fitness & Recreation** Fitness & Recreation and Student Health & Counseling Services were the only two units to present.

Fitness and Recreation – Liane Wong, Kirk McLaughlin, and Evan Richardson presented. Liane explained the difference between the CCF (membership dues) versus SSF (student programming). With the support of the SSF, Outdoor Programs has been able to grow programming year-to-year. However, COVID changed many of the offerings due to necessity. Some changes to programming have included offering Virtual Group X classes, esports and virtual games, etc. The Recreation Pass is currently suspended due to social distancing guidelines, but the plan is to bring this back when restrictions ease. Virtual X classes have shown growth in recent months, which includes live and recorded options. These classes are all currently free to students with the plan to continue next year.

Q: If SSF funding is reduced or discontinued, how will this affect the overall budget and its recovery plan?

A: There would return to out of pocket fee for service model. SSF preserves funding to ensure programs remain free to students.

Q: What is Fitness & Recreation's overall budget and recovery plan?

A: Reduced projected FY21 deficit from \$7M to \$3.7M. Staff has been redeployed (75%) during fitness center closures. Surplus equipment has been sold off. Certain staff positions have been eliminated.

Q: Is Fit/Rec taking advantage of the UCOP loan?

A: Yes and no, the campus received assistance from UCOP but fit rec did not directly receive a loan.

Student Health and Counseling Services – Chaitali Mukherjee and Jeanne Stanford presented from SHCS. The department has undergone a major reorganization since May of 2020. Primary care visits have decreased, but nurse visits have increased due to COVID guidelines. Most of the services have had to transition to remote offerings creating a new need for equipment to meet the various needs of programs that weren't originally conducted via telehealth.

Q: What is the budget forecast for the next 1-4 years?

A: The outlook for 2021-22 is sustainable due to funds in reserve. However within two years all reserves would be depleted at current staffing levels since salary and benefits account for 80% of all operating costs. The hiring freeze has affected this department, but exceptional approvals for positions are being considered.

Q: How is SHCS responding to feedback about the difficulties and concerns with referrals for SHIP students?

A: The majority of referrals go to UCSF Health and not external sources. They are focused on closing the loop and developing a system to follow up on referrals.

Q: Does SHCS have data on how long wait times are for students to book an appointment for mental health?

A: Students have had access to online scheduling so there isn't really any wait times to speak of.

Q: When you say telehealth, are these folks employed by UCSF or external?

A: All data refers to services provided by UCSF staff and not external options.

Q: Does SHCS have usage data for Live Health Online?

A: This service is provided by Anthem has seen growth.

Q: If SHCS received an increase to SSF, how would this look?

A: SHCS could hire new positions to meet needs not being met currently.

Q: Based on the two slides with two positions and one with 4 or 5, are these positions vacant and haven't been able to be hired or do you require funding to hire these positions that you currently don't have?

A: Some of these positions are frozen due to the hiring freeze, however some are not funded at all.

Q: If this committee was able to increase funding, is it feasible to hire these 2 needed positions?

A: The issue arises that these positions would need to be permanently funded for these to really be considered.

Q: Regarding primary care staffing issues, what is in the process of being filled versus not? There are currently 2 NPs and 1MD available for appointments. However, in one of these slides it looks like there is another person in one of these roles.

A: There is a new MD but her availability was limited due to her onboarding and getting credentialed. There is also another full time MD being recruited for that has been approved. The primary care staffing issues are being addressed.

Q: Why have some staff been leaving?

A: Some folks have been leaving SF with lots of variables to consider.

Q: Is there anything on the student advocacy front that students could help with like the hiring freeze?

A: Students often have a more powerful voice than staff as leadership takes student opinions into account very seriously.

3. Committee Discussion & Recommendations

If Fit/Rec money was taken away there would be layoffs because these staff are only doing programing for students. Fit/Rec has already had massive layoffs, so ideally this should be avoided.

There is hesitancy to take away from one department to give to another as this also brings up the issue of advocacy for certain groups versus others. SHCS likely has advocacy versus Fit/Rec during this pandemic.

Family Services seems to be less utilized more so than most other units probably due to the pandemic. Unfortunately, a contract was signed with Bright Horizons for a pilot of this program with temporary funding granted for 3 years.

One recommendation could be a reduction in partial funding and not completely taking away a program entirely, possibly spreading this out to multiple units.

Fit/Rec budget reduction is actually a reflection on the referendum that was passed last year moving money around from the SSF to CCF.

It's important to note SHCS didn't ask for the extra money, but that was a question this committee asked what would it look like if they received more money and what they could do to increase their services.

It would be prudent to give some of these units notice if a funding decrease would be requested as this would give the department times to plan and make their case for why that shouldn't happen.

Wellness & Community – Request approved. There is a request for the unit to look at demographics by school for event attendance.

Family Services – Request approved through contract pilot. Reexamine after contract is up for renewal. Outreach has been requested in the past and this is something that Family Services has worked towards spreading awareness of. There was a recommendation to make emails personal as opposed to buried in a newsletter that many students will likely not read.

Fitness & Recreation – Request approved. Their financial situation is almost entirely due to COVID which is likely to rebound after the pandemic is over. This department has pivoted in lieu of the normal offered programs to keep the program viable. Next year's committee can reexamine.

Graduate & Professional Student Association – Request approved.

Office of Career & Professional Development - Request approved. A recommendation of the unit is to see data with post-doc versus not.

Student Health & Counseling Services – Request approved. The committee would like the Chancellor/EVCP to look for funding for these desired positions on a permanent basis as well as look to address staffing issues by creating stability at these critical positions.

Student Life – Request approved. Recommendation to continue to support students that don't live in the bay area.

Jennifer, Shauna, Liesl thanked everyone and closed the meeting.